

RETRACTABLE SCREEN MAINTENANCE AND SERVICE

Tracks: Typical issues that develop that affect screen performance are debris and salt accumulation. In most cases, the tracks can be returned to normal operation with a simple cleaning. Use a hose to spray the tracks and/or use disposable paintbrush with a low sudsing detergent to break up any debris (liquid laundry soap). Allow to dry completely before lowering screens or lubricating.

- Use a Teflon based dry lube only
- Never use a silicone based spray, WD-40, or any oil based product

Adjusting Tracks: Refer to the Installation Instructions in the beginning of this section

Trouble Shooting: Refer to the Installation Instructions in the beginning of this section

Motors: Typical issues that develop that affect motor function is accidental resetting of programming or loss of power.

- If programming or limit settings have been effected, consult a programming guide.
- If your motor loses power, check the circuit breaker and check for a tripped GFI outlet that may be on the same circuit and reset.

Screen: The screens require no maintenance. Rinse with a hose when needed to knock off dust and debris. It is important to allow screens to completely dry before retracting. Do not use a pressure washer.

Service: Fenetex recommends establishing a service contract for an annual general inspection and service.

- Remove Hood
- Inspect tracks and hoods for debris, loose fasteners, and corrosion.
- Check electrical connections
- Lubricate
- Check screen operation
- Observe if limits are set correctly
- Observe if screen tension is set correctly
- Note any items that require attention and repair as needed.

Contacting Fenetex: By email, please include the Job#, Screen#, photo, description of the issue and contact information to service@fenetex.com. By phone, 904.437.5168 during normal business hours.